Specimen Packaging and Courier Services

Courier Services

Courier services are available for transporting specimens to Waukesha Memorial Hospital (WMH) from your office, clinic, nursing home, etc. on a mutually agreed upon schedule. This service provides overnight or same-day delivery of specimens (including frozen) under controlled conditions. Special courier services will be established if appropriate arrangements can be made. You may also call 262-928-2105 for a nonscheduled pick up.

Specimen Handling

The quality of the test results reported by the laboratory is dependent on proper collection, handling, and transport of specimens. Test-specific specimen requirements are listed in this test directory. If you have any questions regarding proper specimen handling, please call WMH Client Services at 262-928-2105.

Adherence to the bloodborne pathogen standard set by OSHA will reduce exposure to bloodborne pathogens when collecting and transporting specimens. In order to prevent needlestick injuries, specimens collected in syringes must **not** be transported with the needle attached. The needle **must** be removed with the use of a mechanical device and a cap should be placed on the syringe prior to transport to the laboratory. Specimens should always be placed in leakproof containers and transported in sealed specimen bags to avoid exposure from leakage or breakage.

Specimen Transport

Specimens will be transported by ProHealth Care Laboratories' couriers or a contracted courier service. To prepare your specimen for transport, place the specimen in the zip lock specimen bag supplied by ProHealth Care Laboratories. (Only 1 patient's specimen per bag.) Place the appropriate request form(s) in the secondary bag attached to the specimen bag. The request form should never come in contact with the specimen container. The courier will place the specimen bag into a leakproof, temperature-controlled carrier for transport to ProHealth Care Laboratories.